## **Program A: Administrative**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

DEPARTMENT ID: 01 Executive Department

AGENCY ID: 01-103 Mental Health Advocacy Service (MHAS)

PROGRAM ID: Program A: Administrative

1. (KEY) To provide legal representation to every adult and juvenile patient in mental health treatment facilities in Louisiana at all stages of the civil commitment process.

Strategic Link: This operational objective accomplishes Strategic Objective I: The Mental Health Advocacy Service (MHAS) shall make available trained legal representation at all stages of every (about 2,000 cases) civil commitment proceeding in Louisiana.

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: This operational objective includes persons under age 18 being committed to mental institutions.

			PERFORMANCE INDICATOR VALUES							
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE		
	Е		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE		
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET		
PI	E		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL		
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004		
91	K	Percentage of commitment cases where patient is discharged, diverted to less restrictive setting, or committed short term	53%	58%	58%	58%	54%	54%		
92	K	Percentage of commitment cases resulting in conversion to voluntary status	13%	14%	13%	13%	13%	13%		
93	K	Percentage of commitment cases settled before trial	51%	46%	44%	44%	46%	46%		
87	S	Number of civil commitment hearings	1,040	851	1,000	1,000	1,000	1,000		
6059	S	Number of open cases	990	1,027	990	990	990	990		
89	S	Number of juvenile cases	475	598	465	465	475	475		
86	S	Number of probable cause hearings, habeas corpus, and 1411 hearings	160	102	92	92	115	115		
88	S	Number of periodic review hearings	300	300	275	275	300	300		

<sup>&</sup>lt;sup>1</sup> Open cases include cases in which the program has continuing duty to provide legal representation. This is a cumulative indicator in that these cases may extend over the course of several fiscal years.

DEPARTMENT ID: 01 Executive Department

AGENCY ID: 01-103 Mental Health Advocacy Service

PROGRAM ID: Program A: Administrative

2. (KEY) Provide legal representation to all mental patients involved in medication review hearings and all mental patients requesting representation in interdiction proceedings.

Strategic Link: This operational objective accomplishes Strategic Objective II.4: Provide legal representation to all mental patients involved in medication review hearings and all mental patients requesting representation in interdiction proceedings.

Louisiana: Vision 2020 Link: Not applicable Children's Cabinet Link: Not applicable

			PERFORMANCE INDICATOR VALUES							
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE		
	E		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE		
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET		
PI	E		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL		
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004		
6061	K	Number of interdiction cases litigated	16	10	10	10	12	12		
6060	K	Number interdictions in which interdiction is	10	5	6	6	8	8		
		denied or limited interdiction is the result								
6063	K	Number of medication review hearings	75	88	85	85	85	85		
6062	K	Number of medication review hearings resulting in	30	44	30	30	30	30		
		a change in medication								

DEPARTMENT ID: 01 Executive Department

AGENCY ID: 01-103 Mental Health Advocacy Service

PROGRAM ID: Program A: Administrative

3. (SUPPORTING) Successfully address 23 or more "systems" issues impacting persons with mental disabilities.

Strategic Link: This operational objective accomplishes Strategic Objective II.2: Successfully address 23 or more "systems" issues impacting persons with mental disabilities.

Louisiana: Vision 2020 Link: Not applicable Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note: "Systems" issues involve a change in a law, policy, or regulation. Examples include state laws governing seclusion and restraint of mental patients, or a particular hospital's policy on patients' communication rights.

			PERFORMANCE INDICATOR VALUES							
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE		
	E		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE		
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET		
PI	Е		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL		
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004		
6065	S	Number of "systems" issues positively impacted	23	11	20	20	23	23		
		by "systems" changes								
6064	S	Estimated number of mentally disabled persons	1,100	565	850	850	1,100	1,100		
		positively impacted by "systems" changes								

DEPARTMENT ID: 01 Executive Department

AGENCY ID: 01-103 Mental Health Advocacy Service

PROGRAM ID: Program A: Administrative

4. (SUPPORTING) To provide training on rights of persons with disabilities to over 1,650 persons per year.

Strategic Link: This operational objective accomplishes Strategic Objective II.1: Provide training on rights of persons with disabilities to over 1,500 persons per year.

Louisiana: Vision 2020 Link: Not applicable Children's Cabinet Link: Not applicable

			PERFORMANCE INDICATOR VALUES							
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE		
	E		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE		
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET		
PI	Е		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL		
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004		
6066	S	Number of persons trained on patients rights	1,500	1,998	1,300	1,300	1,650	1,650		
6067	S	Number of persons trained per staff attorney	150	182	130	130	165	165		

DEPARTMENT ID: 01 Executive Department

AGENCY ID: 01-103 Mental Health Advocacy Service

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## 5. (SUPPORTING) To provide information and referral services over 6,000 times per year.

Strategic Link: This operational objective accomplishes Strategic Objective II.3: Provide information and referral services over 6,000 times per year.

Louisiana: Vision 2020 Link: Not applicable Children's Cabinet Link: Not applicable

				PERFORMANCE INDICATOR VALUES							
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE			
	E		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE			
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET			
PI	E		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL			
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004			
10504	S	Number of times information or referral services	6,000	5,674	5,800	5,800	6,000	6,000			
		are rendered per year									

DEPARTMENT ID: 01-Executive Department

AGENCY ID: 01-103 Mental Health Advocacy Service

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	GENERAL PERFORMANCE INFORMATION:									
	PERFORMANCE INDICATOR VALUES									
LaP	AS	PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR								
PI		ACTUAL ACTUAL ACTUAL ACTUAL ACTUAL								
COI	DE PERFORMANCE INDICATOR NAME	FY 1997-98 FY 1998-99 FY 1999-00 FY 2000-01 FY 2001-02								
12	Total number of litigated cases	2,245	2,255	2,145	2,120	2,009				

<sup>&</sup>lt;sup>1</sup> The total litigation workload for the MHAS has increased from 1732 cases in FY 1995-96 to 2009 cases in FY 2001-02 (almost a 14% increase), due primarily to legislative changes and the fact that more petitions for commitment are being filed, factors over which the MHAS has no control.